

Terms of delivery returnable packaging

Besides supplying products on pallets with or without top edges, 247TailorSteel also offers a return service for used pallets. You can easily register your returnable pallets via [the form on our website](#). By submitting this form, you agree to the following delivery conditions for returnable packaging.

- ✓ Packaging must be in good condition, and originally supplied by 247TailorSteel.
- ✓ Pallets should be ready for collection at the moment of notification.
- ✓ Please remove all packaging materials and residues from the pallets before they are consolidated for transport.
- ✓ It is important that pallets are (almost) free of usage damage.
- ✓ We kindly, but urgently, request that pallets are properly prepared for collection. If not prepared according to the guidelines below, the transport service reserves the right to refuse the collection.

Incorrect delivery examples:



- ✗ Pallets stacked from small to large
- ✗ Top edges and pallets mixed together
- ✗ Large imbalance



- ✗ No tight stack
- ✗ Large imbalance

Correct delivery examples:



- ✓ Pallets and top edges sorted
- ✓ Sorted by size



- ✓ Stably stacked
- ✓ Wide pallets stabilised by stacking flat

Here's a drawing of a correct situation:

Ensure balance:

By not having top edges and pallets on top of each other.



Straps:

Secure the pallet properly with tensioning straps.

Stable stacking:

From large to small.

No packaging material:

Remove all packaging material before assembling the pallets.

Attention!

Pallets that do not meet these guidelines may be refused by the transport service.